

ARE YOU READY?

Hurricane Season
June 1 – November 30

Your 2013 Guide to Hurricane Readiness

Para información en español, vea adentro
Pou enfòmasyon an Kreyòl, gade andedan

It's All About Preparedness

Dear Fellow Residents:

The 2013 hurricane season is right around the corner, and runs from June 1st through November 30th. We've been fortunate to have several quiet hurricane seasons in recent years, but future hurricanes are inevitable.

And while Miami-Dade County has a world-class Emergency Operations Center to help us through all types of emergency situations, it is up to each and every resident to be prepared for the possibility of a hurricane.

Making a hurricane plan ahead of time and stocking up on vital supplies will go a long way to helping you and your loved ones stay safe in the event of a storm. It will save you time, money and worry, too.

Please take some time to read this guide before hurricane season begins. It's full of useful information that will help you make plans to protect your family and property.

If you don't find the information you're looking for in this guide, please call the Miami-Dade County Answer Center at 3-1-1 or visit www.miamidade.gov where you'll find expanded information.

Above all, please make sure that you and your family are prepared for the 2013 hurricane season.

Sincerely,



Carlos A. Gimenez
Mayor



Rebeca Sosa
Chairwoman

For more information on hurricane preparedness in your area, call your local commission office.

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Watches + Warnings

Terms You Need to Know...

■ Tropical Storm Watch

Tropical storm conditions are possible, usually within 48 hours.

■ Tropical Storm Warning

■ Tropical storm conditions are expected, usually within 36 hours.

■ Hurricane Watch

Hurricane conditions are possible, usually within 48 hours.

■ Hurricane Warning

■ Hurricane conditions are expected, usually within 36 hours.

Evacuation Order*

A mandatory order(s) directing the evacuation of appropriate area(s) of Miami-Dade County deemed to be in danger.

**Evacuation orders depend on a hurricane’s track and projected storm surge.*

About Evacuation

If a hurricane evacuation is ordered, residents are encouraged to stay with family members or friends in an inland, non-evacuation area. Hurricane Evacuation Centers will also be opened, but the Centers should only be considered as a last resort. Additionally, Emergency Bus Pick-Up Sites will be activated to provide public transportation to and from designated Hurricane Evacuation Centers.



If you need to evacuate to a shelter, it's important to bring:

- Bedding
- Infant & child care items, such as formula, diapers, toys, etc.
- Cash
- Personal hygiene items
- Comfort materials, such as books, magazines, etc.
- Prescription and Emergency Medications
- Drinking water
- Snacks
- Extra clothing
- Special items for family members who are elderly or disabled

Hurricane Evacuation Center Accessibility

All Miami-Dade County Hurricane Evacuation Centers meet **Americans with Disabilities Act (ADA)** criteria for emergency shelters, and include accessible entryways, service/activity areas and bathrooms. Service animals are permitted.

The **Emergency Evacuation Assistance Program (EEAP)** provides evacuation assistance to those residents who live in a storm surge planning zone and that may require specialized transportation assistance or whose medical needs prevent them from evacuating on their own. Residents who will require evacuation assistance should register for the Emergency Evacuation Assistance Program prior to an emergency to ensure help will be given when needed. Pre-registered residents will receive priority during an emergency.

This program is specifically for individuals who live in their own homes or with their families. Residents in nursing

homes or assisted living facilities are not eligible for this program as these facilities are required by law to develop an emergency plan and make arrangements for their residents to evacuate to a similar facility.

To obtain an application, **call 3-1-1** or download the application at **www.miamidade.gov/fire/evacuation-program.asp**. Applications are available in English, Spanish and Creole.

Miami-Dade also offers **Pet Friendly Evacuation Centers** for residents living in evacuation areas, unsafe structures or mobile homes. A family member must stay with the pet. For more information, **call 3-1-1** or go online at **www.miamidade.gov/animals/pet-safety.asp**.



To learn more about designated shelter locations and bus pick-up points, go to **www.miamidade.gov/fire/evacuations.asp**.

Emergency supplies are critical should a disaster strike. For a complete disaster checklist, go to **www.miamidade.gov/oem** or **www.readysouthflorida.org**.

Cleanup Before A Storm

Dispose of household and yard trash before a storm threatens. Miami-Dade County Public Works and Waste Management customers have three options for managing household and yard trash prior to a storm:

- Dispose of small trash items and yard waste with your twice-weekly garbage collection service. If you receive automated waste cart service, all waste must fit in the green waste cart and the lid must close. If you receive manual collection service, small trash items may be set out in bags, cans or bundles with your household garbage. Items should weigh no more than 50 lbs. each and bundles of trash should measure no more than 4 ft. in length.
- Schedule a bulky waste pickup before a storm threatens by calling 3-1-1 or visiting www.miamidade.gov/publicworks/bulky-waste.asp. Remember, you must schedule your pickup first before placing trash at the right-of-way.

- Drop off trash at one of 13 Neighborhood Trash and Recycling Centers (TRCs). Residents who receive waste collection services from Miami-Dade County can dispose of tree cuttings and other household trash at one of Miami-Dade County's 13 TRCs. Centers are open daily from 7 a.m. to 5:30 p.m.

North Dade
21500 NW 47 Avenue

Norwood
19901 NW 7 Avenue

Golden Glades
140 NW 160 Street

Palm Springs North
7870 NW 178 Street

West Little River
1830 NW 79 Street

Snapper Creek
2200 SW 117 Avenue

Sunset Kendall
8000 SW 107 Avenue

Richmond Heights
14050 Boggs Drive

Chapman Field
13600 SW 60 Avenue

Eureka Drive
9401 SW 184 Street

West Perrine
16651 SW 107 Avenue

South Miami Heights
20800 SW 117 Court

Moody Drive
12970 SW 268 Street

Properly pruning trees and shrubs before a hurricane approaches can reduce the debris generated during a storm. Proper tree pruning also increases the likelihood that a tree can weather a storm. Make sure to consult or hire a certified and licensed arborist prior to pruning trees.

For more information on proper tree pruning for hurricane season, visit www.miamidade.gov/development/hurricanes.asp or call 3-1-1.



Correct



Wrong

If you do not receive waste collection services from Miami-Dade County, please contact your city for more information about waste removal services.

Si usted no recibe el servicio de recogida de basura del Condado Miami-Dade, sírvase llamar a su ciudad para obtener más información sobre los servicios de recogida de desechos.

Si w pa resewva sèvis ranmasaj fatra nan men Konte Miami-Dade, tanpri kontakte vil kote w abite an pou plis enfòmasyon sou sèvis ranmasaj debri siklòn.

Do not begin any pruning or cleanup activities or place trash on the curb during a Tropical Storm or Hurricane Watch or Warning.

Miami-Dade Alerts

Don't be the last to know when a hurricane is coming. Sign up to receive text alerts for weather advisories and other emergency events with Miami-Dade Alerts. Find out more at www.miamidade.gov/alerts.

BEFORE

A Hurricane Approaches

Disaster kits and emergency supplies should be ready prior to hurricane season. Once a hurricane warning is declared, preparations should focus on securing your home and property.

- Protect the areas where wind can enter. Secure windows and doors, preferably with permanent, County-approved storm shutters. A second option is to board up windows with 5/8" plywood. You'll need to cut the boards to fit to have it ready for installation. Tape does NOT prevent windows from breaking.



- Bring in lawn furniture, garbage and recycling carts and other items that are not tied down and could become airborne.

- If you own a boat, use double lines at a marina or consider dry-dock storage.
- Protect your electronics with surge protectors and waterproof coverings.
- Monitor the storm's progress.
- Visit www.miamidade.gov or call 3-1-1 for updates on County services. Depending on conditions, bus, rail, garbage collection and recycling service, as well as airport and seaport operations, could be affected.

DURING

A Hurricane

If a hurricane is likely in your area, you should:

- Monitor your radio or television for weather updates and instructions from public safety officials.
- Stay indoors, preferably in a room with few or no windows.
- Take your emergency kit and disaster supplies with you if you move from room to room.
- If flooding threatens your home, turn off electricity at the main breaker.
- If you lose power, turn off all major appliances.
- Use flashlights, not candles or kerosene lamps, as your light source.
- Avoid using the phone and do not take a bath or shower during the storm.
- Fight the temptation to go outside during the "eye of the storm." There's only a brief period of calm before hurricane force winds return.
- Keep children informed about



what's happening and watch for signs of stress.

- Keep animals in their carriers.

Neighborhood Disaster Training

Miami-Dade County offers free training in basic disaster response skills. Learn fire safety, light search and rescue, team organization and disaster medical operations. For more information on Community Emergency Response Team (CERT) programs, email cert@miamidade.gov.

About Storm Surge Planning Zones

Emergency Management officials have recently completed a study utilizing new technology to determine with more accuracy the potential impact of storm surge. The result of the study showed more areas of Miami-Dade County at risk for storm surge. For this reason, we have redefined areas in the County that should plan for evacuation and property protection, and we have produced a new Storm Surge Planning Zone Map that corresponds to this updated information. It is included in this guide.

A Storm Surge Planning Zone is an area that could potentially be affected by a storm surge of 1.5 feet or higher during a hurricane. The Storm Surge Planning Zones indicated on the enclosed map identify those areas whose residents may have to evacuate or “shelter-in-place,” so these residents are advised to develop contingency plans for either scenario. A portion, if not all of the defined Storm Surge Planning Zones could be included in an Evacuation Area. This means that residents within those areas will be required to move under an evacuation order for an impending storm.

It is very important to note that the exact areas to be evacuated for an approaching hurricane will depend on the strength of the storm and where it is coming from, as well as the forward speed. Each storm is different and the zones under an evacuation order may be adjusted. There is no single storm that would

threaten entire areas; but each area in the surge zones is at risk from at least one possible storm scenario.

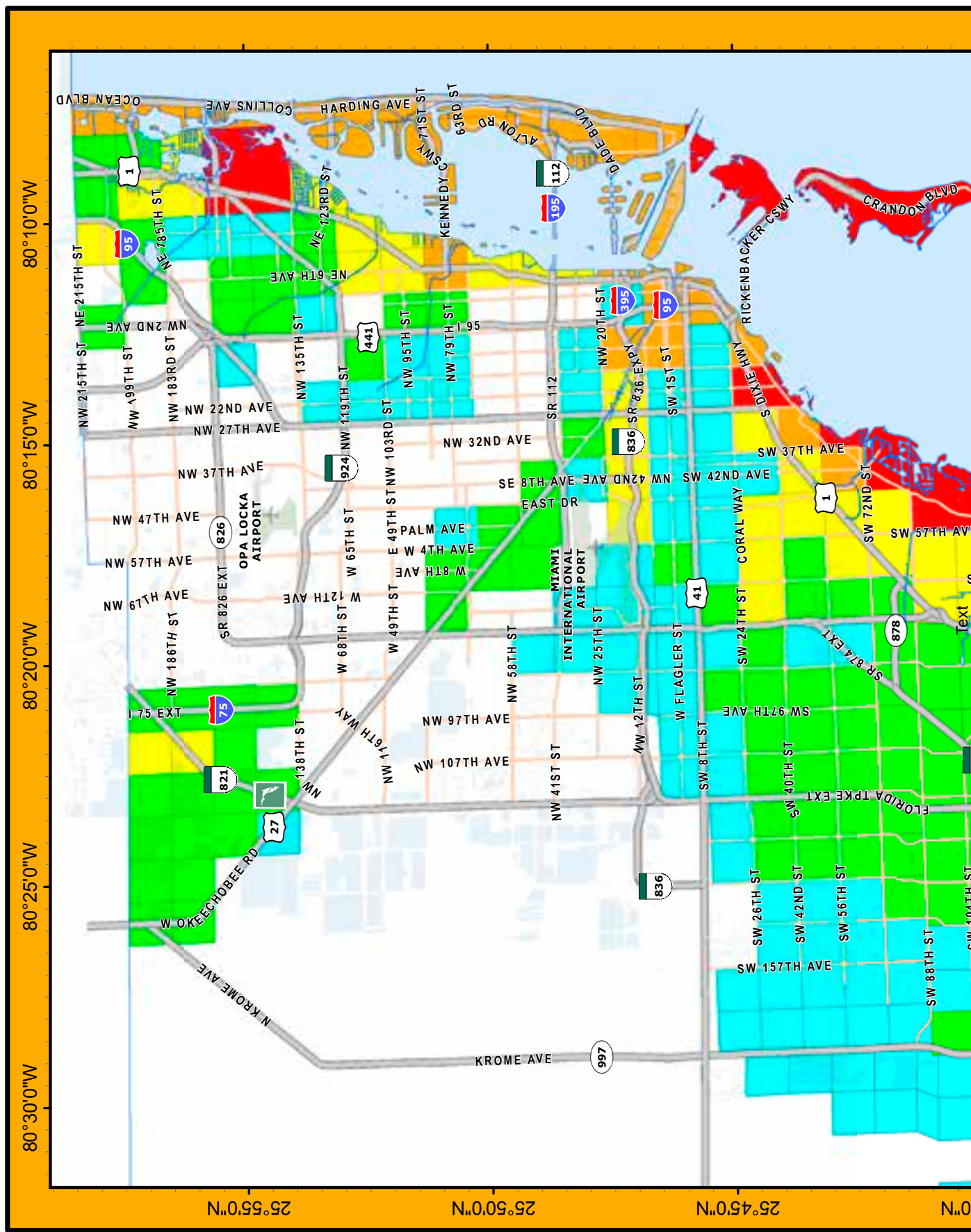
If and when Storm Surge Planning Zones need to be evacuated, Miami-Dade County will use the full spectrum of media and notification means at our disposal to inform

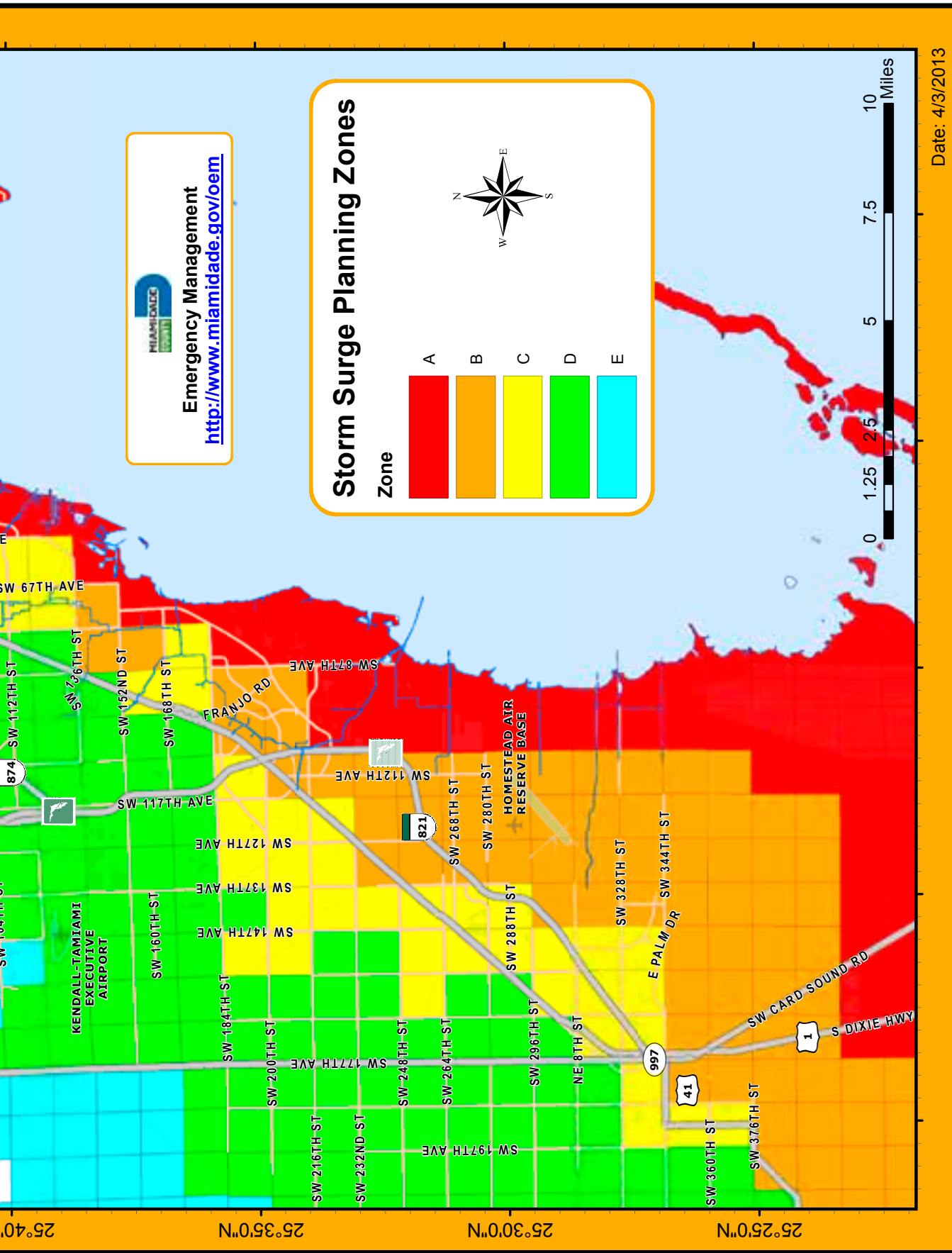
residents. For example, radio and TV stations will broadcast emergency information. In addition, you can register for emergency notifications to the device of your choice via the County’s emergency notification system, Miami-Dade Alerts at www.miamidade.gov/alerts.



Storm surge is the primary reason why Miami-Dade County residents are asked to evacuate prior to a hurricane event. However, there are other factors involved in a hurricane evacuation order so always follow the protective actions issued by emergency officials

Know the Storm Surge Planning Zones





Not sure if you live in a Storm Surge Planning Zone? Enter your address at <http://tinyurl.com/md-hurricanezone> to find out.

Storm Surge

Upon identification of a threat, each zone (or portions of a zone) will be evacuated depending on the hurricane's track and projected storm surge, independent of the hurricane's category.

Frequently Asked Questions

How do I find out my Storm Surge Planning Zone?

1. Go to **www.miamidade.gov** and click on Services Near You, Storm Surge Planning Zones.
2. **Call 3-1-1.**
3. Review this Storm Surge Planning Zone Map inside this hurricane guide.
4. Call Miami-Dade Emergency Management at 305-468-5400.

My property is fairly elevated and couldn't possibly be touched by storm surge. Why do I have to evacuate?

Emergency Management officials work to prevent putting residents in situations where they would become isolated by water—creating an island and preventing post-storm evacuation or access by first responders.

I have lived in Miami-Dade County my whole life and I have never had to evacuate before. Why now?

Using current technology, we have been able to identify the potential impact of storm surge for thousands of storm scenarios. As a result, we have found that more areas

of Miami-Dade-County may be at risk for storm surge than previously thought. So we have redefined areas in the County that should plan for evacuation and property protection.

With this in mind, know that we evacuate certain areas to get people away from places where storm surge flooding will occur. There also may be a need to evacuate low lying areas vulnerable to in-land flooding from rainfall.

I live in a mobile home, but we're in a non-evacuation zone. Do we have to evacuate?

Yes, all mobile home residents are required to evacuate when any evacuation order is issued, regardless of their storm surge planning zone. This has not changed from past years. Mobile homes are considered unsafe to weather even during high-level Tropical Storms.

What should I do to prepare for a hurricane?

Finalize your family's hurricane preparedness plan now. Know your planning zone and be prepared to leave if an evacuation is required.

Who will order an evacuation?

The Miami-Dade County Mayor will order an evacuation based on expected conditions and recommendations from public safety personnel.

I have a disability and do not drive. How will I evacuate if I am told to evacuate? Will the County provide transportation for me?

Yes, the Miami-Dade County Emergency Evacuation Assistance Program (EEAP) provides evacuation assistance to those residents who live in a storm surge planning zone and that may require specialized transportation assistance or whose medical needs prevent them from evacuating on their own. You can find out more about this program on page 4 of this guide or online at **www.miamidade.gov/fire/evacuation-program.asp**.

Will the County provide me with transportation to evacuate?

Yes, Miami-Dade Transit will provide evacuation assistance utilizing designated bus stops. Evacuation pick-up points can be identified by the posted evacuation signs. A list of all evacuation pick-up points can be found at **www.miamidade.gov/fire/evacuations.asp**.

Does Miami-Dade County have shelters if we have to evacuate or relocate?

Yes, Miami-Dade County Emergency Management partners with Miami-Dade Public Schools and the American Red Cross to operate Hurricane Evacuation Centers. These Hurricane Evacuation Centers provide a refuge of last resort for individuals who need to evacuate and are unable to make their own sheltering arrangements. A list of potential evacuation centers can be found at www.miamidade.gov/fire/evacuations.asp.

Not every site will open for every evacuation. Please monitor the local radio or television, or call 3-1-1 (TDD 305-468-5402) to find out which centers are open when an evacuation order is announced.

If an evacuation is ordered, what do I do with my pet?

You may evacuate with your pet to one of the designated Pet-Friendly Hurricane Evacuation Centers located within the County. The opening of Pet-Friendly Hurricane Evacuation Centers will be

determined at the time an evacuation is ordered. More information about Pet-Friendly Hurricane Evacuation Centers can be found at www.miamidade.gov/animals/disaster-preparedness.asp.

Are evacuation routes identified with signs?

No, since it is impossible to determine which route would be a safe evacuation route prior to an incident, permanent signs are not in place. Information as to safe routes to use would be given along with the evacuation order from the Mayor.



The staff at the Miami-Dade Emergency Operations Center (shown here) coordinate the response to a disaster during county-wide emergencies or disasters.

AFTER A Hurricane

Many disaster-related injuries occur in the aftermath of a hurricane. Here are some steps to protect you and your family:

- Remain inside until local authorities say it is safe to go outside. If you must go outside, watch for fallen objects and downed electrical wires.
- Continue to monitor the radio or TV for advice and/or instructions from local government. Call 3-1-1 or go to www.miamidade.gov/public-works for information on waste collection services and hurricane debris pickups.
- Inspect your home for damage, assuring that it's safe to stay there. Check for gas leaks, if applicable.
- Stay out of affected areas; do not sightsee.
- Obey all curfew and emergency orders when issued.
- Stay away from downed power lines and report them to FPL.
- Do not operate charcoal grills, propane camping stoves or generators indoors. For more tips on generator safety, go to www.miamidade.gov/fire/safety-generators.asp.
- Do not drive or walk through standing water. It may be much deeper than you realize and there may be hidden hazards.
- Place piles of debris on the right-of-way and away from fences, mailboxes, drains, power lines and low-hanging wires. Do not place debris in vacant lots or in front of commercial properties, nurseries or farmland.
- If you live in an area where residential and commercial uses, particularly plant nurseries, are co-located, do not commingle commercial and residential debris in a single pile; keep them separate.
- If you live on a property that is not adjacent to a public road right-of-way, do not move debris to the nearest right-of-way until instructed to do so by the County.
- If you live in a gated community,



do not remove debris from your property to a staging site within the community or to a public road right-of-way adjacent to the community until instructed to do so by the County.

- Be patient and careful. Cleanup after a storm can take time.
- Report lost or damaged garbage or recycling carts for replacement by calling 3-1-1.
- Discard any refrigerated food that you suspect is spoiled.
- Contact your insurance agent. Take pictures of damage. Keep good records of repair and cleaning costs.

Mosquito Control

As a result of rainy, wet conditions following a hurricane, you may see an increase in mosquitoes. Take the following precautions to reduce mosquito breeding:

- Check and empty standing water in children's toys, untreated swimming pools, uncovered boats and watercraft that are not draining water, as well as from trash cans and lids.

Remember the following to avoid mosquito bites:

- Repair screening on windows, doors, porches and patios.
- Avoid being outdoors at dusk and dawn when mosquitoes are more likely to bite.
- Dress in light, long and loose clothing that covers the skin.
- Use insect repellents containing DEET.



Flooding Tips

Following a hurricane or storm, if area flooding is affecting the interior of your property, contact the County's Flood Complaint hotline at 305-372-6688 to report it. If the flooding is affecting the roadway only, call 3-1-1.

Downed Traffic Signs, Signals and Street Lights

Residents are encouraged to call 3-1-1 to report any traffic signs, traffic signals or street lights that have been physically damaged following a hurricane.

Información en Español

Prepárese para la temporada de huracanes

Retire los recortes de la poda de árboles antes de una advertencia de tormenta. Llame al 3-1-1 o visite www.miamidade.gov/development/hurricanes.asp para obtener más información.



Programa de Asistencia para Evacuaciones de Emergencia

Para inscribirse en el Programa de Asistencia para Evacuaciones de Emergencia, por favor llame al 3-1-1.

Durante una advertencia o amenaza de huracán

No pade los árboles, no realice actividades de limpieza ni coloque la basura junto a la acera. Los Centros de Basura y Reciclaje (TRC, por sus siglas en inglés) aceptarán basura mientras las condiciones del



tiempo lo permitan. Llame al 3-1-1 o visite www.miamidade.gov/publicworks para averiguar la dirección y el horario de cada TRC.

Los servicios de basura y reciclaje se suspenden durante una advertencia de huracán, así que guarde los contenedores o carritos de basura y de reciclaje en su casa.

Después de un huracán

- Siga las noticias en los medios de comunicación locales, llame al 3-1-1 o visite www.miamidade.gov para obtener información acerca de los servicios de recolección de basura o ramas y otros objetos esparcidos por los vientos de la tormenta.
- Lleve pequeñas cantidades de ramas y otros objetos esparcidos por los vientos del huracán a un TRC. Coloque grandes cantidades de ramas y otros objetos esparci-

dos por los vientos del huracán en la acera, pero lejos de cercas, buzones de correo, cañerías de desagüe, cables eléctricos y cables a baja altura. No coloque ramas ni otros objetos en terrenos desocupados ni frente a establecimientos comerciales, viveros o tierras de labranza.



- Avise si se dañaron sus contenedores o carritos de basura o de reciclaje para que los reemplacen.
- Tenga paciencia y cuidado. Las tareas de limpieza después de una tormenta pueden llevar tiempo.

Puede encontrar una lista detallada de suministros para catástrofes en la página web de FEMA "Are You Ready?": www.fema.gov/areyouready.

Enfòmasyon en Kreyòl

Prepare Nou Pou Sezon Siklòn Lan

Ale jete branch bwa nou koupe yo ak lòt fatra kay yo anvan yon menas tanpèt. Rele 3-1-1 oswa vizite www.miamidade.gov/development/hurricanes.asp pou plis enfòmasyon.



Asistans pou Evakyasyon Ijans

Pou enskri pou Pwogram Asistans pou Evakyasyon Ijans lan, tanpri rele 3-1-1.

Yon lis pwovizyon nesèsè anka dezaz byen detaye sou sitwèb FEMA a "Are You Ready" (Èske Ou Pare): www.fema.gov/areyouready.



Pandan yon Avètisman Siklòn

Pa koumanse ni netwaye ni plase fatra sou twotwa. Sant Fatra ak Sant Resiklaj yo (sig Angle TRC) va asepte fatra, depi kondiyon meteyolojik la pèmèt. Rele 3-1-1 oswa vizite www.miamidade.gov/publicworks pou jwenn sit yo.

Yo sispenn sèvis ranmase fatra, debri ak resiklaj pandan yon alèt. Mete kabwèt vèt fatra ak kabwèt ble resiklaj yo anabri nan pyès ki gen aparèy menaje yo oswa nan garaj la.

Aprè Yon Siklòn

• Tcheke medya lokal yo, rele 3-1-1 oswa vizite www.miamidade.gov pou enfòmasyon sou sèvis ranmasaj fatra ak ranmasaj debri siklòn yo.

- Pote ti kantite debri siklòn lan ale nan yon TRC (depotwa). Mete ti pil gwo debri nan lari a, lwen baryè, bwat postal, tiyo drenaj, kab elektrik ak fil kouran ki pandye ba. Pa mete debri nan teren vid oswa devan pepinyè yo, ak fèmme yo.
- Rapòte kabwèt vèt fatra oswa kabwèt ble resiklaj ki kraze oswa pèdi pou jwenn ranplasman.
- Pran pasyans. Fè atansyon. Netwayaj apre yon tanpèt pran tan.



Phone Numbers & Websites

9-1-1 Emergencies

3-1-1 Government Information

Toll-free outside Miami-Dade County
1-888-311-DADE (3233)
TTY/TDD 305-468-5402

2-1-1 Family Social Services

TTY: 305-644-9449

Florida Power and Light

1-800-4-OUTAGE (800-468-8243)
7-1-1 Hearing Impaired

Federal Emergency Management Agency (FEMA)

1-800-621-FEMA (3362)
TDD: 800-462-7585
www.fema.gov

Miami-Dade Office of Emergency Management

www.miamidade.gov/oem

AT&T

1-888-757-6500
TDD: 305-780-2273
6-1-1 (repairs)

American Red Cross

305-644-9449
www.redcross.org/fl/miami

Family and Friends

Discuss Your Family Emergency Plan

Your family may not be together when disaster strikes, so it is important to know how you will contact one another, how you will get back together and what you will do in case of an emergency.

To request a Hurricane Readiness Guide in an alternate format such as Braille or large print, please call 3-1-1 or send an e-mail to eoc@miamidade.gov.



Public Works and Waste Management
2525 NW 62nd Street • 5th Floor
Miami Florida 33147
125_01-194 5/13

PRSRT STD
US Postage
PAID
Miami, FL
Permit #1087

OPEN LINES

STAY INFORMED
BEFORE, DURING AND AFTER A STORM



Call 3-1-1 or visit www.miamidade.gov